

# What Happens When You Call BHS?

BHS provides you with free, confidential, in-the-moment support to manage life's challenges and stay happy, healthy and safe while in school.

# **Common Reasons to Call BHS Include:**

- Anxiety
- Academic or career stress
- Balancing school and parenting
- Burnout/Anger

- Depression
- Failing grades
- Health or body image issues
- Home sickness

- Relationships
- · Struggling with daily responsibilities
- Substance abuse
- Suicidal thoughts

#### When You Call BHS:

- You will be immediately connected with a Care Coordinator, who is a **Master's Level Clinician**.
- The Care Coordinator will **assess your needs**, screen for emergencies and provide in-the-moment support.
- Following the needs assessment, the Care Coordinator will work with you to create a plan for support and resolution.
- The Care Coordinator will **assist you by connecting you to available resources** through your school, community or health insurance plan.\*
- Regardless of your need, your Care Coordinator will follow-up with you for the life of your case. Keep your Care Coordinator's contact information handy and call him or her anytime you have a question or if you need additional support.

#### **PROGRAM FEATURES:**



## **Program Cost**

This is a FREE\* benefit provided and paid for by your school at no cost to you.



### Confidentiality

BHS is completely confidential. BHS follows all federal and state privacy laws.

Information about your problem cannot be released without your written permission.



#### Available 24/7

Services are available 24-hours a day, 7-days a week.

# Call BHS to get started.

# 800-327-2251

For more information about the services, visit us on-line at portal.BHSonline.com Username: PTC SAP



<sup>\*</sup> If you require a referral for treatment through your health insurance, additional costs may be incurred.