

Concurrent Session A) 10:30-noon

ENOUGH! - Addressing the Challenges of Student Incivility, Rodney Adams (Technical College of the Lowcountry)

A Conversation and Next Steps, John N. Gardner (John N. Gardner Institute for Excellence in Undergraduate Education)

Mandating Orientation as a Part of the Enrollment Process: One College's Journey and Experience, Berta Keene, Tim Kelly, Chuck Morton & Deborah Sears (Greenville Technical College)

Concurrent Session B) 1:15-2:15

Occupational Stress – Y'all Gon' Make Me Lose My Mind...Up In Here...Up In Here, Janice Lyle (Technical College of the Lowcountry)

Engage Assessment – Standardized Tests Don't Tell All: A look at non-cognitive factors for students' success and retention, Frank Potter (ACT)

Implementation of LEAN Practices in Student Development, Cindy Klauck & Janean Reish (Piedmont Technical College)

Concurrent Session C) 2:30-3:30

Academic Coaching Program, Pam Middleton (Trident Technical College)

Ready, AIM, Enroll! Becky McIntosh & AIM Coaches (Piedmont Technical College)

Pitfalls, Hurdles, & Triumphs: Building a Viable Online Career Center, Sarah Trice & Janet Walker (Midlands Technical College)

Concurrent Session D) 3:45-4:45

Minimizing the Risk, Russ Bumba (SC Technical College System)

The Art of MENTorship, Justin Thompson (Midlands Technical College)

The Guided Plan for Success, Greg Thompson (Horry-Georgetown Technical College)

Concurrent Session E) 8:45-9:45

A Piece of the Puzzle: The First Year, Pleshette Elmore & Donna Foster (Piedmont Technical College)

Satellite Campuses – Survival of the Fittest! Allison Jeffords (Central Carolina Technical College)

Building a Foundation for the Present and the Future, (Student Leadership Development) Ashley Faubion and Cody Henderson (Technical College of the Lowcountry)

Closing General Session: 10-11:30

What is it like to be a Two-Year College Vice President? Come and Find Out, CSSO Panel comprised of Bobbie Felder (Orangeburg-Calhoun Technical College), Ron Jackson (Spartanburg Technical College), Forrest Mahon (Northeastern Technical College) and Shelley Fortin (Florence Darlington Technical College)