

TUTORING SERVICES AT PTC

FAQ

1

Where is tutoring available?

In-person tutoring sessions are available on the Greenwood Campus and County Campuses (depending on tutor availability). Sessions can also be conducted virtually if the student prefers this method.

2

When is tutoring available?

Students schedule appointments in collaboration with their tutors to allow for as much flexibility as possible and at times that are convenient for both.

3

What will the tutor help me with?

Tutors assist students with understanding course material and may offer suggestions about how to study, take notes, or manage your time. Tutors are not allowed to complete work for students or give answers to assignments.

4

How do I sign up for tutoring?

Log into your Pathway account and go to the Student tab. There you will find a "Request Tutoring Services" link. You can also find the link on the PTC website at www.ptc.edu/tutoring. Call (864) 941-8359 if you need help completing the request.

5

How long does it take to get tutoring?

If a tutor is available for the course, students can often be matched with a tutor within 1-2 business days after submitting a request. The tutor will then reach out to the student to schedule the initial session, which will depend on the availability of the student and the tutor.

6

Can I get tutoring for more than one course?

Yes, if a tutor is available for the course.

7

What happens if a tutor is not available for my course?

We have tutors available for many different courses, but occasionally tutors may not be readily available for some courses. If that happens, we will work to find a tutor and will communicate with the instructor of the course to determine if he/she is available to work with the student until a tutor becomes available.

8

What if I need to cancel a session?

Because students and tutors coordinate their sessions, you should contact your tutor to cancel sessions and reschedule. It is important to maintain open communication with your tutor.

9

Are there other tutoring resources?

Yes. NetTutor is an online tutoring resource available to students on the Resources tab in D2L. Faculty also provide open labs throughout the fall and spring semesters. Information on these labs can be found in the Passport to Success newsletter in the Academic Resources area on the PTC website, along with tips on note taking, time management, and managing test anxiety.

For more information, visit www.ptc.edu/tutoring.

