Piedmont Technical College Course Syllabus

COURSE INFORMATION

Course Prefix/Number: HUS 230
Title: Interviewing Techniques
Responsible Division: Health Science
Last Day to Withdraw from this Course: For the last date to withdraw from this course, consult the current Student Calendar.

Course Description:

For course, credit hour, pre-requisite(s) and co-requisite(s) information, visit the Detailed Course Information page: www.ptc.edu/courses/HUS230.

Textbook and Other Materials:

For textbook information and additional required and/or supplemental materials, visit the college bookstore (www.ptc.edu/bookstore).

Proctored Examinations:

Proctored examinations for distance learning courses taken at non-PTC campuses may require a proctoring fee for each exam taken.

COURSE POLICIES

Course policies are available online through the Academic Catalog and Student Handbook. Visit the Course Policies page (www.ptc.edu/syllabus/policies) for a detailed list of important policies and more information.

GRADE POLICY

Detailed grading policy information can be found on the Grading Policy webpage (http://www.ptc.edu/grading-policy). Final grade appeal information is available in the Academic Catalog (http://www.ptc.edu/catalog/).
ACCOMMODATIONS

Accommodations for ADA:

Information is available on the Student Disability Services webpage (http://www.ptc.edu/ada).

RATIONALE

Why do I need this course?

Interviewing is an essential component of the helping process. If an individual works in the Human Service field, he/she must have a solid foundation of interviewing skills on which to build relationships with clients. This course will not only provide the knowledge base, but will also provide “hands on” practice and development of interviewing skills.

PROGRAM INFORMATION

For program information including required courses, program learning outcomes, gainful employment information and advisement information, refer to the Academic Program webpage. Go to Academics (http://www.ptc.edu/academics), select your program, and then select Credentials Offered.

COURSE STUDENT LEARNING OUTCOMES

Upon successful completion of this course and/or clinical, each student will be able to:

- Conduct an interview using various methods from the course to gather needed information.
- Observe how their actions toward the interviewee affect the success of the interview and modify them as needed.
- Identify their values, biases and background and what impact those things can have on their interaction with the interviewee.
- Observe the behavior of the interviewee and decide what information they can obtain from it.
GENERAL EDUCATION COMPETENCIES

Piedmont Technical College General Education Competencies for All Graduates:

This course may address one or more of the following General Education Competencies (assessment will be stated when applicable):

Communicate effectively.
Assessment:
- Mock interviews – students must give and interpret both verbal and non-verbal communication
- Chapter reflections papers – students must communicate their ideas in writing from the information in each chapter

Apply mathematical skills appropriate to an occupation.
Assessment:
N/A

Employ effective processes for resolving problems and making decisions.
Assessment:
- Mock interviews – students must decide how to proceed based on the information the interviewee provides

Demonstrate the basic computer skills necessary to function in a technological world.
Assessment:
- Chapter reflection papers – students must create a document, save it and upload into the Drop Box

To validate proficiency in the general education competencies, students in some programs will be tested using Work Keys.